



## Certificate of Achievement

# Marina Belousova

has completed the following course:

**LEADING CULTURALLY DIVERSE TEAMS IN THE WORKPLACE**  
DEAKIN UNIVERSITY AND DEAKIN BUSINESS SCHOOL

On this course, you addressed the impact of cultural diversity at work to understand both its challenges and benefits to your team. You learnt how to lead a diverse and inclusive team.

4 weeks, 3 hours per week



**Dr Lee Martin**

Senior Lecturer, Department of Management, Deakin Business School  
Deakin University



In association with



The person named on this certificate has completed the activities in the attached transcript. For more information about Certificates of Achievement and the effort required to become eligible, visit [futurelearn.com/proof-of-learning/certificate-of-achievement](https://futurelearn.com/proof-of-learning/certificate-of-achievement).

This learner has not verified their identity. The certificate and transcript do not imply the award of credit or the conferment of a qualification from Deakin University and Deakin Business School.



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has completed the following course:

### LEADING CULTURALLY DIVERSE TEAMS IN THE WORKPLACE DEAKIN UNIVERSITY AND DEAKIN BUSINESS SCHOOL

77%  
AVERAGE TEST  
SCORE

Cultural diversity in the workplace allows organisations to benefit from differing opinions and approaches. Cross-cultural management is integral to the successful performance of teams. On this course, you addressed the impact of cultural diversity at work to understand both its challenges and benefits to your team. You learnt how to lead a diverse and inclusive team. Completing this course means you should be ready to apply what you've learnt in your own workplace.

#### STUDY REQUIREMENT

4 weeks, 3 hours per week

#### LEARNING OUTCOMES

- Identify and interpret cultural diversity within your organisation
- Develop sensitivity to cultural variations between and within countries
- Reflect on how culture influences your perspective
- Develop a deeper understanding of the opportunities and challenges of culturally diverse teams and how to manage these
- Explore complexity associated with global virtual teams
- Improve communication across cultures and distance
- Identify how to leverage cultural diversity in teams to produce more creative solutions and make better decisions
- Identify how to harness the skills and abilities of multicultural individuals in teams
- Develop an ability to inclusively lead diverse teams

#### SYLLABUS

The course will use case studies, reflective exercises and problem analysis to address the following themes:

- exploring what cultural diversity is
- investigating why cultural diversity matters in teams
- harnessing the potential benefits of multicultural teams
- leading diverse, inclusive, and high-performing teams.